

DECEMBER 2012

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

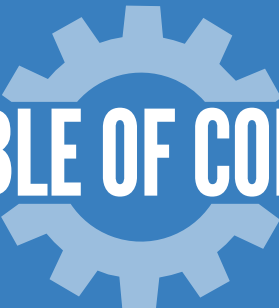


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.7%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$569,174,955.03**

Trust Fund Balance: **\$4,478,813.32**

Number of Employers in the Shared Work Program: **415**

Number of Affected Employees in the Shared Work Program: **32,259**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in December: **522**

SIF Balance (as of last day of December): **\$3,241,326.66**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **96**

First time payments which were due but held in December: **\$1,300,814.31**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in December: **665**

Total Amount of 1st Payments which were due but held in December: **\$23,428,947.38**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,149**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$749,208**

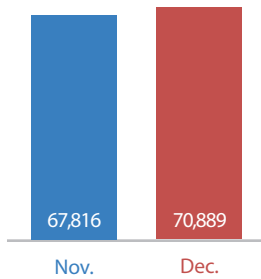
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$48,240**

Number of Missouri Miners Trained: **273**

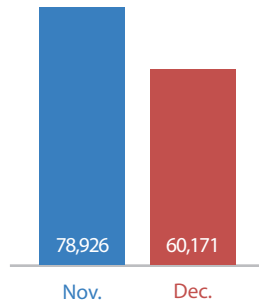
Number of Hazards Found at Missouri Mine Sites: **67**

Number of Miners Assisted by Hazards Removed: **274**

CALLS ANSWERED



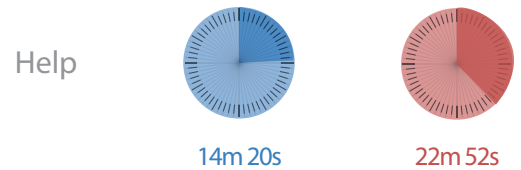
CALLS IN QUEUE



AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Nov. 249 / \$91,129.40 Amounts Dec. 459 / \$164,112.45 Amounts

National New Hire Overpayment Cases due to Crossmatch

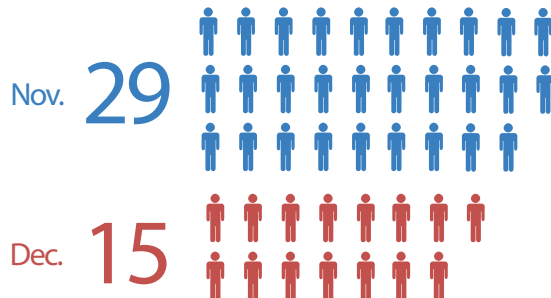
Nov. 833 / \$408,779.39 Amounts Dec. 1,561 / \$705,249.56 Amounts

UI Cases Referred for Prosecution

Nov. 15 / \$890,464 Recovered* Dec. 41 / \$833,561 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Nov. 734 / Dec. 1,876 / YTD: 11,233

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

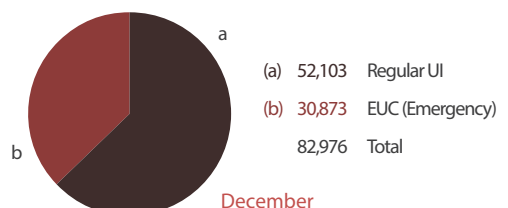
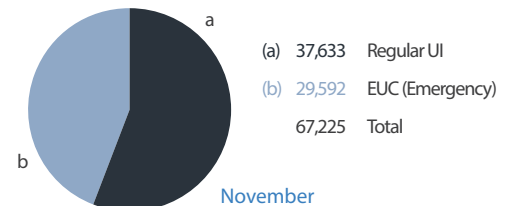
Nov. 122 / Dec. 130 / YTD: 1,531

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Nov. \$149,053 / Dec. \$374,692 / YTD: \$2,521,535

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment



Total Interest Assessment: \$22,562,492.07

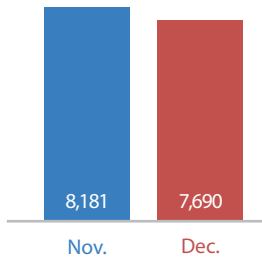
Collected: Nov. \$73,070.35 / Dec. \$21,917.02

Outstanding: Nov. \$204,095.21 / Dec. \$182,178.19

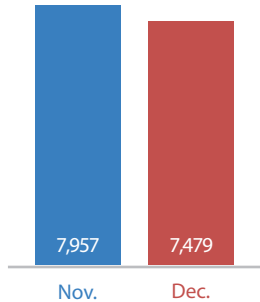
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

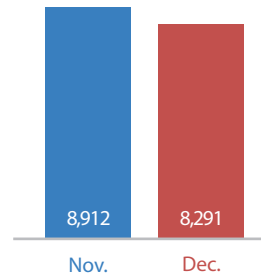
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



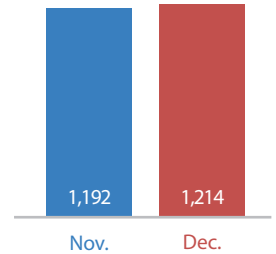
FIRST REPORTS OF INJURIES (FROIs) FILED



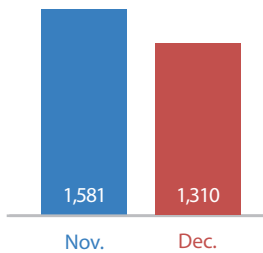
WORKERS' COMPENSATION CASES PROCESSED



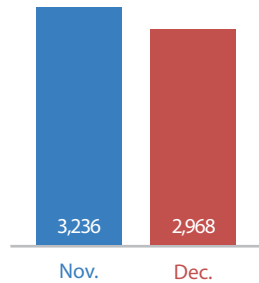
CLAIMS FOR COMPENSATION RESOLVED



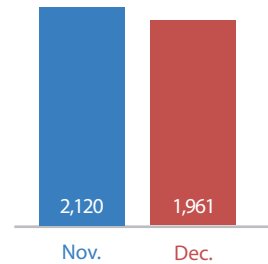
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Nov. 0
Dec. 0



ELECTIONS HELD

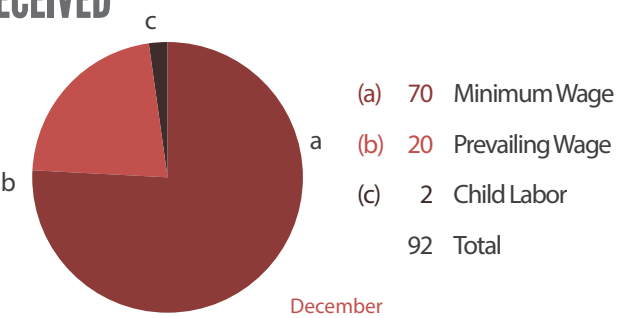
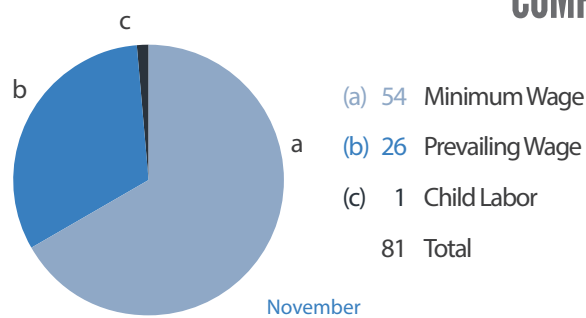
Nov. 1
Dec. 0



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

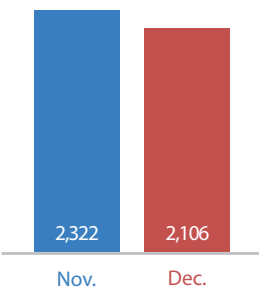
Nov. 0
Dec. 0

COMPLAINTS RECEIVED

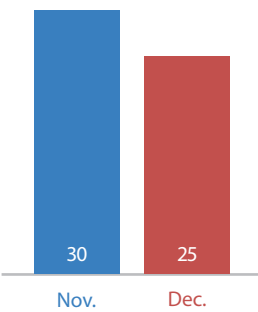


CALLS ANSWERED

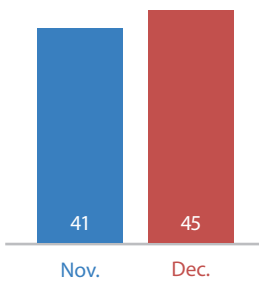
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

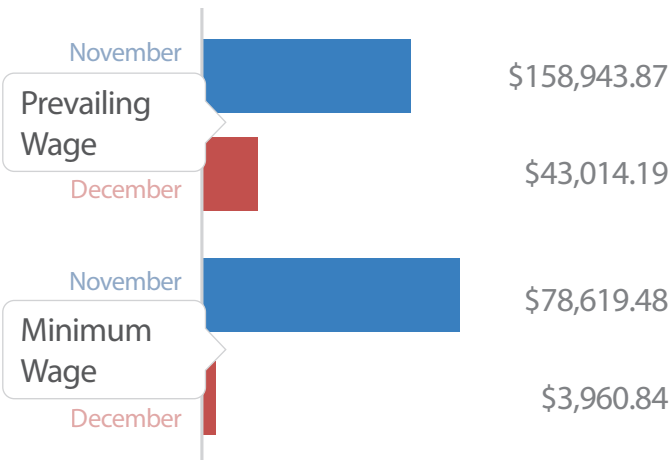


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

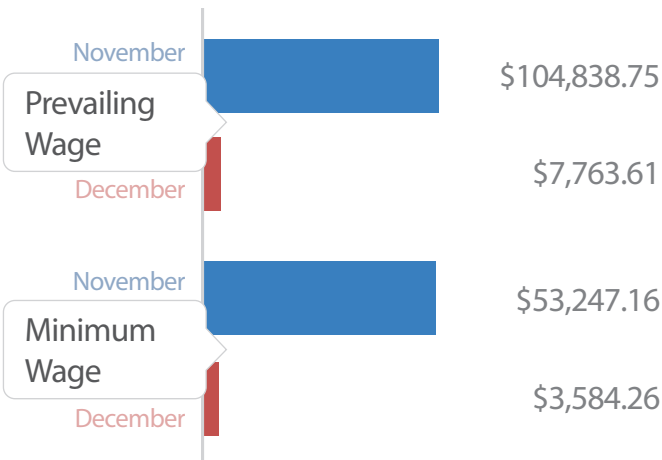


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

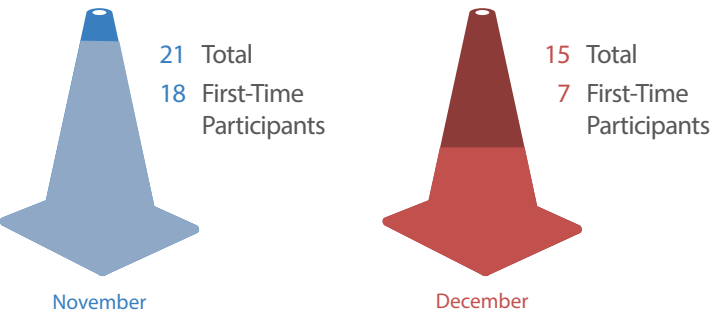
Restitution Assessed



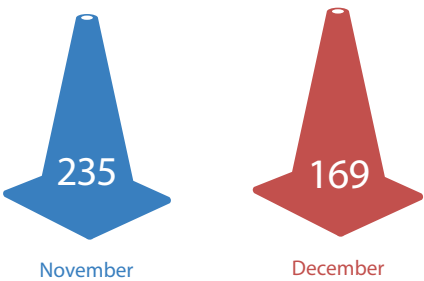
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



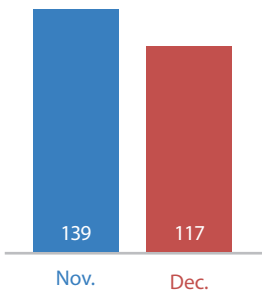
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



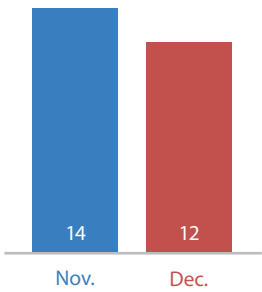
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

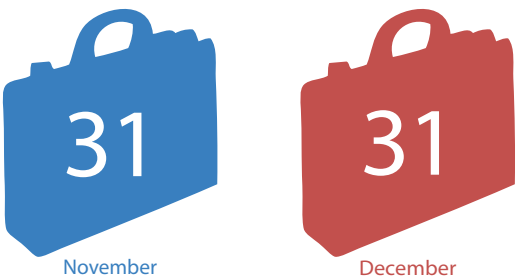
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

16 Within 180 Days
2 After 550 Days
41 Total

14 Within 180 Days
1 After 550 Days
35 Total



CASES SET FOR HEARING

Nov. 0 / Dec. 0

CASES APPEALED IN CIRCUIT COURT

Nov. 0 / Dec. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	November	December
Participants	181	132
Sessions	7	2

WEBSITE HITS FOR SPECIFIC PAGES

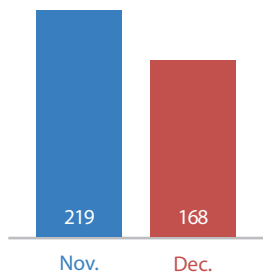
DIVISION OF WORKERS' COMPENSATION WEB HITS

	November	December
Workers' Compensation	8,638	7,473
Second Injury Fund	588	570

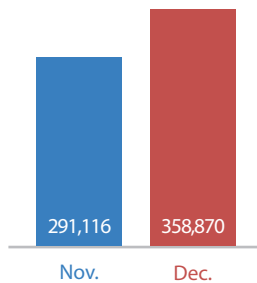
DIVISION OF LABOR STANDARDS WEB HITS

	November	December
Minimum Wage	8,402	7,975
Wage & Hour	3,525	3,164

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

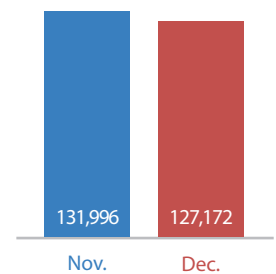


UI INTERNET CLAIMS WEB HITS

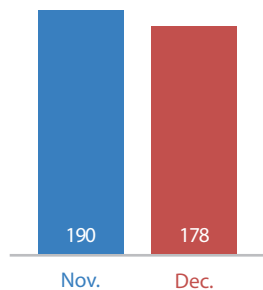


USTAR WEB HITS

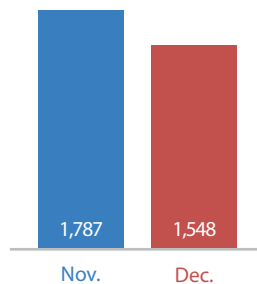
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV

WEBSITE HITS

DECEMBER

752,475

Total Views for MoLaborDept Channel: 303,154

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri 152,449 views
2. What's Next? 19,401 views
3. What's Next? - Part 1 16,231 views
4. What's Next? - Part 2 10,931 views
5. Appealing Unemployment Decisions 8,624 views

5 Most Recent YouTube Videos

1. New Prevailing Wage Online Survey 82 views
2. Labor Talk: Federal Benefits End Dec. 29, 2012 2,202 views
3. Labor Talk: Holiday Work While Claiming Unemployment 1,365 views
4. Labor Talk: Working During the Holidays 460 views
5. Don't Get Buried by Employment Security Information Requests 457 views

Featured Video on YouTube <http://youtu.be/HyzEE84ACyl>

